

# Going Full Circle: Research Data Management @ University of Pretoria

Presentation at eResearch Africa 2014 Conference, held at University of Cape Town, Cape Town, South Africa, 23-27 November 2014

By Johann van Wyk and Isak van der Walt

### Introduction

Internationally research data is increasingly recognised as a vital resource whose value needs to be preserved for future research. This places a huge <u>responsibility</u> on Higher Education Institutions to ensure that their research data is <u>managed</u> in such a manner that they are protected from substantial reputational, financial and legal risks in the future. This presentation will focus on the Research Data <u>Lifecycle</u>, with an overview of <u>RDM at the University of Pretoria</u>, and a demonstration of pilot projects implemented at the institution.



## Research Data Management: A (Brave) Complex New World

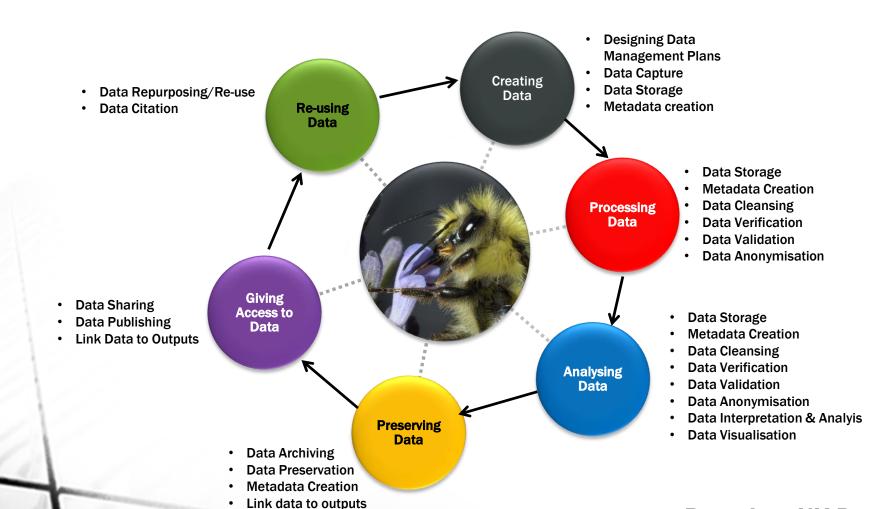


# Why Manage Research Data?

### By managing research data you will:

- Meet funding body grant requirements, e.g. NSF, NIH;
- Meet publisher requirements
- Ensure research integrity and replication;
- Ensure research data and records are accurate, complete, authentic and reliable;
- Increase your research efficiency;
- Save time and resources in the long run;
- Enhance data security and minimise the risk of data loss;
- Prevent duplication of effort by enabling others to use your data;
- Comply with practices conducted in industry and commerce; and
- Protect your institution from reputational, financial and legal risk.

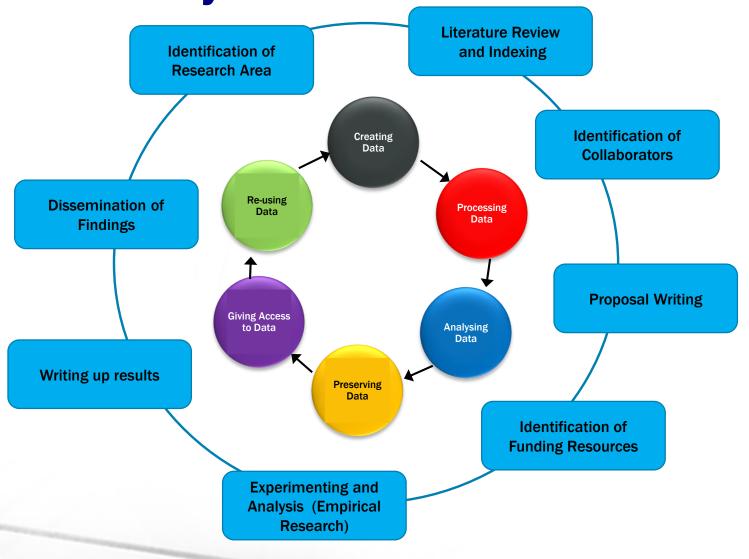
# **Research Data Lifecycle**



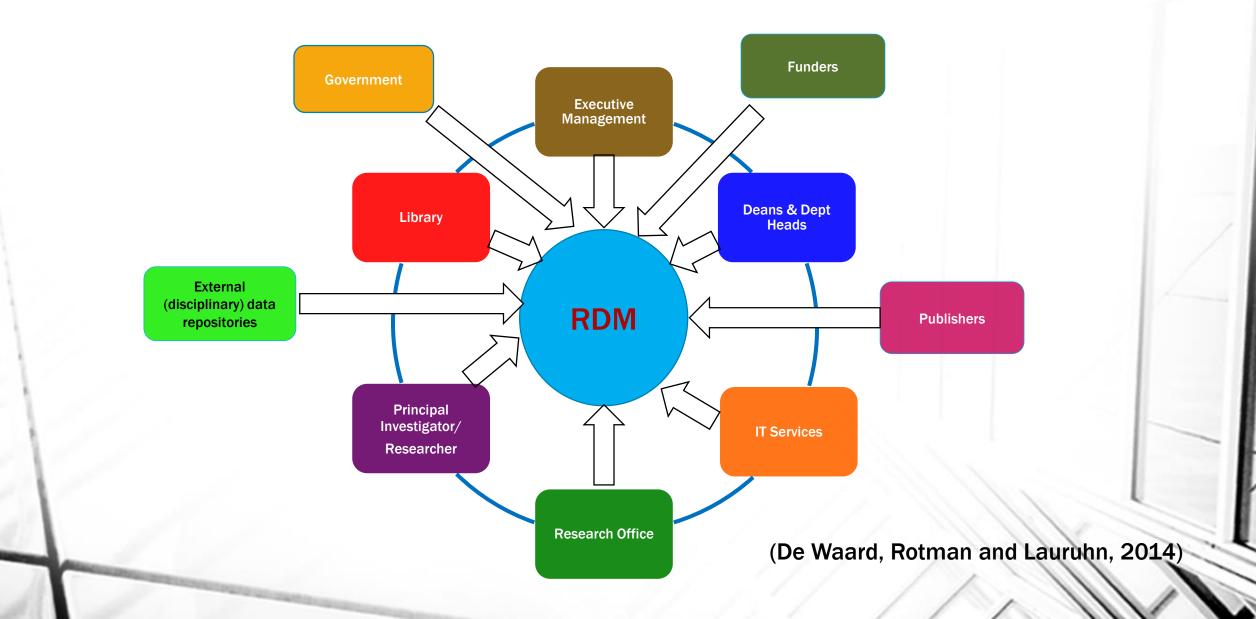


**Based on UK Data Archive Lifecycle** 

Research Data Lifecycle in the context of the Research Life Cycle



### Various stakeholders in RDM



# **Chronological Development of RDM** at University of Pretoria





- 2007 Policy for the preservation and retention of research data
- 2010 Survey of RDM practices at UP (October 2009 March 2010)
- April 2013 Meeting Director of Institute for Cellular and Molecular Medicine (ICMM) on possibility of pilot project with students, which was subsequently implemented
- August-November 2013 Interviews with Deputy Deans Research
   Faculties to determine the "Essential Research Data that the University should manage"
- December 2013 2nd Pilot project Neuro-Physiotherapy

# **Chronological Development of RDM** at University of Pretoria





- April 2014 Visit by Deputy Director Innovation and
  Technology and Library IT Specialist (UP Library Services) to
  Purdue University in USA: investigate Purdue's Research
  Data Repository (PURR) and long-term preservation
  processes as possibility for replication at UP
- June 2014 Assistant Director RDM attended CODATA
   International Training Workshop in Big Data for Science for Researchers from Emerging and Developing Countries, in Beijing, China.

# **Chronological Development of RDM** at University of Pretoria





- July 2014 High Level Report on RDM sent through to University Executive for review
- August 2014 Proposed new University policy on RDM sent through to University Executive for review
- Jan 2015 Task Team to investigate infrastructure needed for RDM across the University

# **Survey of RDM practices at University of Pretoria, October 2009 – March 2010**

- 52 interviews conducted by 15 information specialists from relevant Faculty Libraries
- At least 3 lecturers and one Postgraduate student from each Faculty were interviewed
- The information specialists received formal training in interview techniques.
- Interviews were conducted according to a semi-structured interview framework.



# Findings of Survey - October 2009 - March 2010

- Funding: In most cases <u>no need</u> for data management or data sharing plans, depending on funding agency requirements
- Data Collection: Wide <u>variety of data collection methods</u> used. Both primary and secondary data. Data sets are often small.
- Data Storage: Ad hoc storage of data, both on paper and electronically
- Publishing: In general raw data not published
- Support: Lack of support with regard to <u>storage</u> of data (physical and electronic).
- RDM does <u>not exist</u> in any formal manner (with the exception of one or two departments) at the University of Pretoria



# Recommendations: Survey - Oct 2009 - Mar 2010

 Investigate <u>Very Large Database initiative</u> from the Department of Science and Technology as possibility to support UP's RDM needs



- Address the need for <u>physical storage space</u>.
- Create a formal staff position of <u>'research data manager'</u> to drive RDM at UP



# UP Survey of RDM at UP - August - October 2013

- Interviews with Deputy Deans Research of each of the Faculties
- Focus: Determine what is seen as the essential data of the faculty that must be managed
- Conducted eleven interviews, August October 2013
- · Trends were then identified



### **Trends**

#### Essential Data

Interview data, Questionnaires, Spread sheet data, Lab books, Experiment / laboratory data, Images (e.g. graphs, models, Sketches, X-Rays, scans etc.), Literature reviews, Sequencing data, Computer-generated data.

#### Level of Data

Some see only <u>raw data</u> as essential, some see <u>processed / analysed data</u> as essential, while others see <u>both</u> raw and processed/analysed data as essential

#### Volume of data

A small number work only with small data sets.

Majority work with small and big data sets, with exponential increase in big data sets



### **Trends**

#### Data Formats used

Excel, Pdf, MS Word, Text Format, images in various formats, video, sound, various computer generated formats, SPSS, SAS, AMOS, Qualtrics data, SurveyMonkey data, simulation data formats, and even data from social media. Some in paper format.

#### RDM Plans

None have Research Data Management Plans in place.

Uploading capacity

No capacity to upload these data sets to a repository

#### Willingness to share data

Majority willing to share their data under certain conditions.

Health Sciences not willing to share their data





http://en.wikipedia.org/wiki/File:Open\_Data\_stickers.jpg



### Recommendations

- A new Research Data Management Policy for UP
- Establishment of a central research data management office
- Establishment of a RDM presence in each Faculty
- Consider impact of RDM on workload and time of researchers and students
- Establishment of data repository for UP
- Investigate necessary IT infrastructure for RDM (handle small and big data sets, and HPC)
- Determine a time frame for the roll-out of a RDM system for UP



# **Pilot Projects at University of Pretoria**

- Two data management pilot projects in 2013-2014:
   Institute for Cellular and Molecular Medicine (ICMM) and the Neuro-Physio-Group.
- Currently also implementing more pilot projects: Potato Pathology Programme, Powdery Scab, and
   Psychiatry Dissociation
- An Open Source Document Management System Alfresco was customised for this purpose



#### Why Alfresco?

**Open Source** 

**Captured provenance of data** 

Has a versioning function

**Good metadata function** 

Easy to integrate with other software

**Workflow function gave supervisor overview of progress of students** 

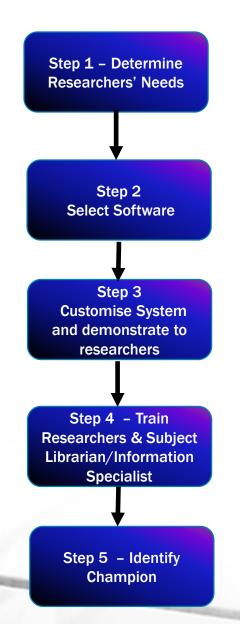
**Sync function with Dropbox and Google Drive** 

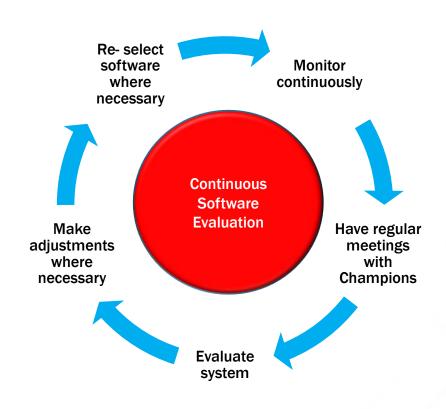
**Drag and Drop function** 

**File Sharing function** 

**Mobile App** 

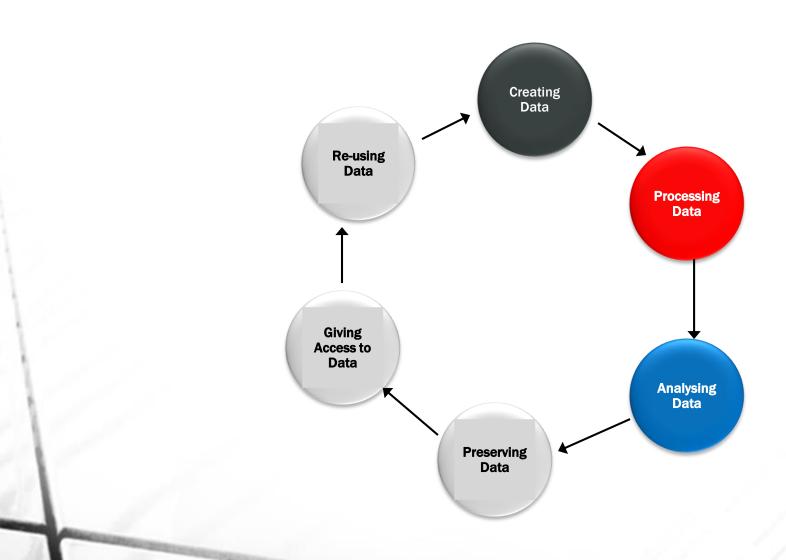
## **Process followed to implement Pilot Projects**



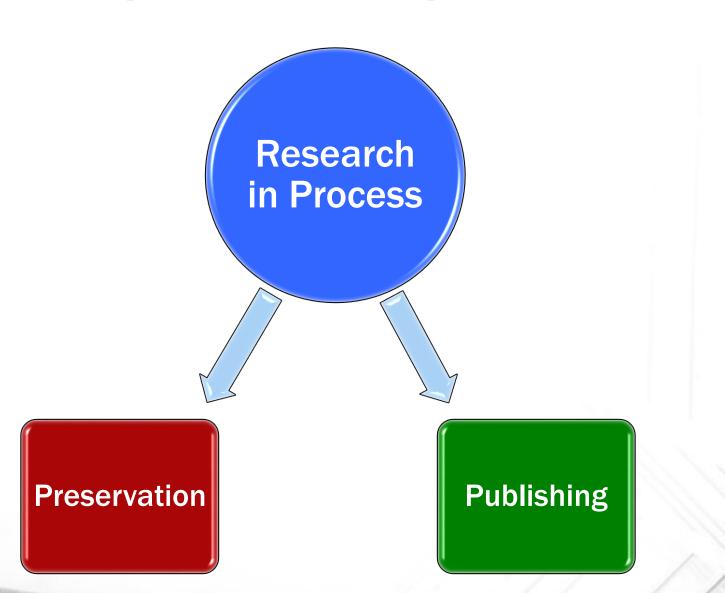




# **Research in Process part of RDM**



# The Next steps in our RDM pilot studies



### **Overview**

- 1. ECM Approach
- 2. Supporting the Research Data Lifecycle
- 3. Research in Process
- 4. Dissemination
- 5. Preservation
- 6. Further Development and Hurdles

### **ECM Approach**



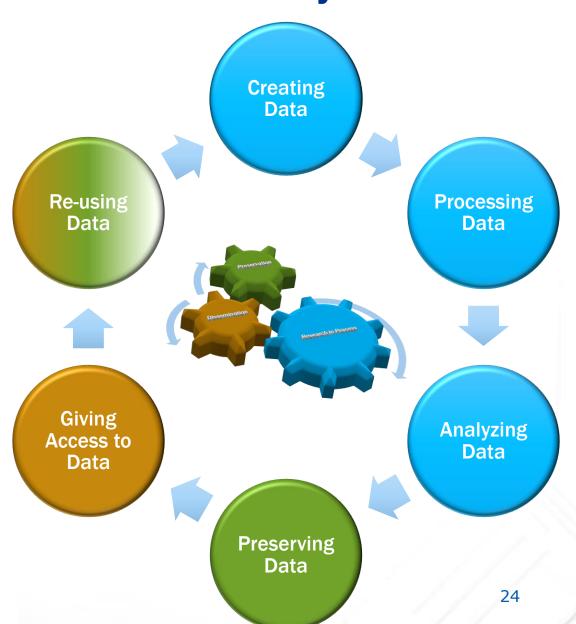
"Enterprise Content Management (ECM) is a formalized means of organizing and storing an organization's documents, and other content, that relate to the organization's processes. The term encompasses strategies, methods, and tools used throughout the lifecycle of the content"

(What is Enterprise Content Management (ECM)?". AIIM. Association for Information and Image Management)

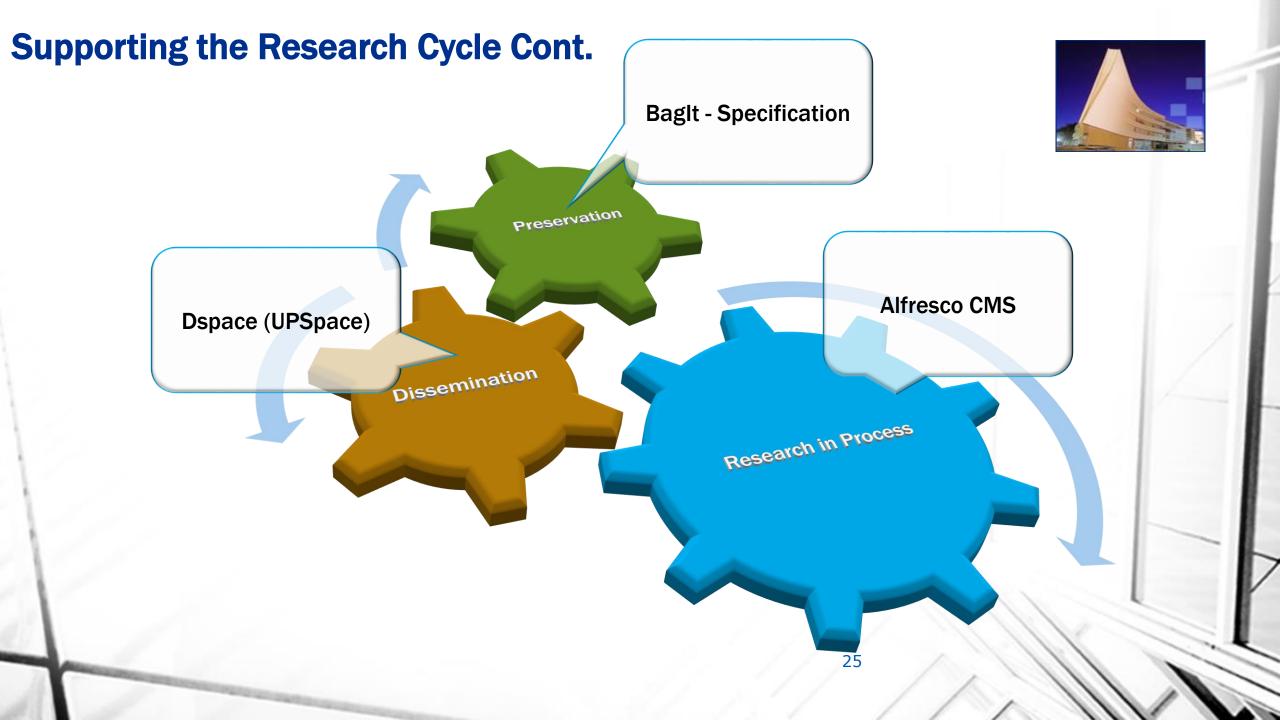
#### To Note:

- Enterprise content management is not a closed-system solution or a distinct product category.
- Focus should be focused on your environment.

### **Supporting the Research Data Lifecycle**







### Alfresco - Case Study 1

# Alfresco



#### **NASA Langley Research Center**

#### The Challenge

The NASA Langley Research Center conducts hundreds of tests each year designed to make aircraft and spacecraft safer and more efficient. These tests – which are performed by different teams of engineers, researchers, technicians, managers and customers – are highly collaborative, as teams need to be able to share ideas and view each other's test documentation.

NASA built a homegrown collaborative portal, aeroCOMPASS, which allowed Langley to create individual team sites for sharing and commenting on documents, notes and other research files. But after 10 years of use, the aeroCOMPASS software had become outdated and could no longer meet NASA's strict security guidelines.

With over **800 sites in use**, NASA needed to move aeroCOMPASS to a new collaboration and document management environment with a similar look and feel, but using a **more secure**, **modern architecture**.



"We have users coming into the system from all over including researchers, Lockheed Martin engineers, and researchers wanting to build teams. When they come back to the system, all of their documents and research is there waiting for them." — David Cordner, IT Architect, Research Directorate

# Alfresco – Case Study 2

#### <u>KLM</u>

A key objective of the project was to keep document management simple for users, while meeting the company's technical and budget requirements. Solutions evaluated by KLM needed to provide users with the following framework:

- Personal documents a personal document management space accessible to all employees on the Web, anywhere at any time, with Web Attached Secure Storage Anywhere (WASSA);
- **Project/team documents** a place for project, departmental or team documents to be shared, stored and collaborated on;
- Company shared documents a company-wide document repository that included search capabilities without a complex taxonomy; and
- Operational documents a **structured repository with restricted authorization** and only the last version of operational documents that included taxonomy.







"Alfresco was easy to implement on our standard infrastructure and was rolled out to al 30,000 employees within six months. Any preconceived ideas we had about working with an open source vendor were quickly dismissed. In terms of technical support, working with Alfresco was just like engaging in any commercial service level agreement, but with the added benefits of the open source architecture and cost structure."

Pieter Janssen, Chief Architect at KLM

### Alfresco – Research in Process Demo



**Institute For Cellular and Molecular Medicine** 

# **DSpace - Dissemination**



### **DSpace - Dissemination**



UNIVERSITY OF PRETORIA LIBRARY SERVICES

### **UPSpace**

INSTITUTIONAL REPOSITORY



#### JPSpace Home

#### **UPSpace**

Welcome to the Institutional Repository of the University of Pretoria, an open access electronic archive collecting, preserving and distributing digital materials created by members of the University of Pretoria.

#### Communities in UPSpace

Select a community to browse its collections.

- Centre for the Study of AIDS (CSA) [4]
- Economic and Management Sciences [3090]
- Education [1390]
- Education Innovation [61]
- · Engineering, Built Environment and Information Technology [6990]
- Entrepreneurship In Information [1]
- · Health Sciences [2258]
- Humanities [2751]
- Law [1246]
- Library Services [410]
- Mapungubwe Collection Repository [64]
- · Natural and Agricultural Sciences [5149]
- Pretoriana Community [0]
- Research and Innovation [1]
- · South African National Veterinary Repository [1047]
- Special Collections [1804]
- · Support Services & Inter-Disciplinary Departments [1]
- Theology [3171]
- . University of Pretoria Archives [411]
- · University of Pretoria: Research Output [21938]
- UP E-Press [5]
- UP Executive Office [53]
- UPSpace [231]
- Veterinary Science [2267]

#### Search UPSpace

Go

Advanced Search

#### **Browse**

#### All of UPSpace

Communities & Collections By Issue Date Authors Titles

#### Subjects Advisor My Account

Register

#### Discover

#### Author

Unknown (1059) University of Pretoria. Faculty of Veterinary Science. Dept. of Veterinary Tropical Diseases (401) Woodhouse, Herbert Charles, 1919-2011 (382) Bothma, Jacobus du P. (252) Wingfield, Michael J. (212) Swanepoel, Rosa (171) Eaton, Norman, 1902-1966 (167) Jansen, Jonathan D. (163) Departement Publieke Werken Publieke Werke Dept. (161)

View More

# **Preservation - Bagit Specification**



# What is BagIt?



- "BagIt is a hierarchical file packaging format designed to support diskbased storage and network transfer of arbitrary digital content."
- "A "bag" consists of a "payload" (the arbitrary content) and "tags", which are metadata files intended to document the storage and transfer of the bag."
- "They are also well-suited to the export, for archival purposes, of content normally kept in database structures that receiving parties are unlikely to support."

# **Contents of a Bag**

#### 1. Data Directory

- Contains the data payload
- Can be single or multiple files and directories

#### 2. Manifest File

Text file with listed items in the payload with their checksums

#### 3. Baglt File

Contains info on BagIt version and encoding

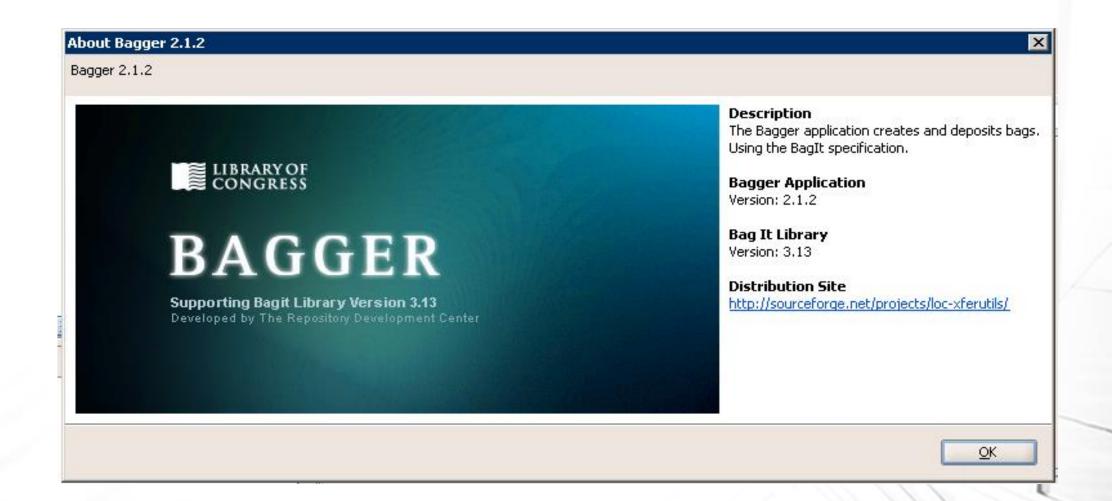
#### 4. Baglt Info File

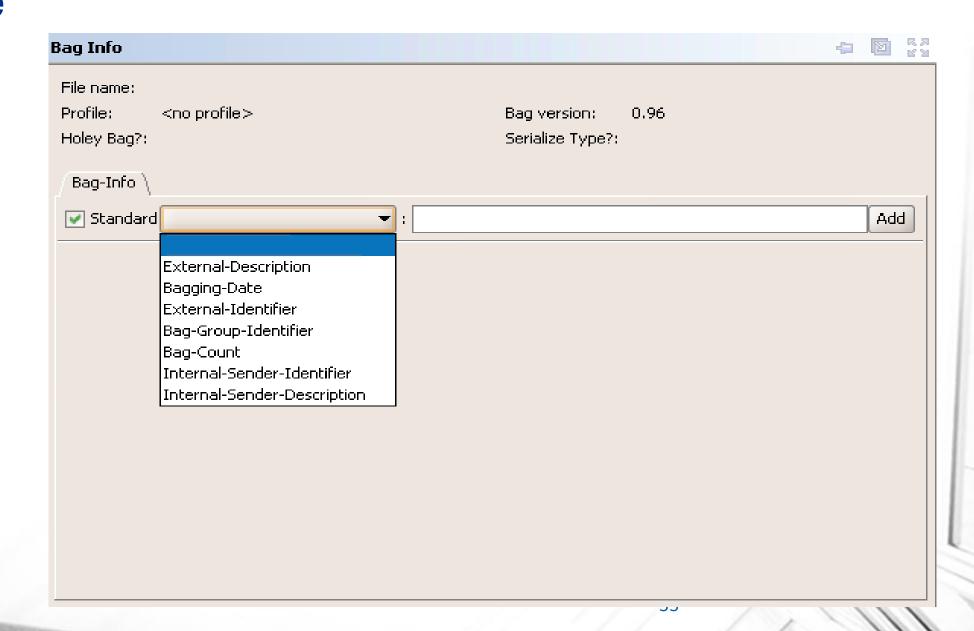
Contains the Metadata for the bag

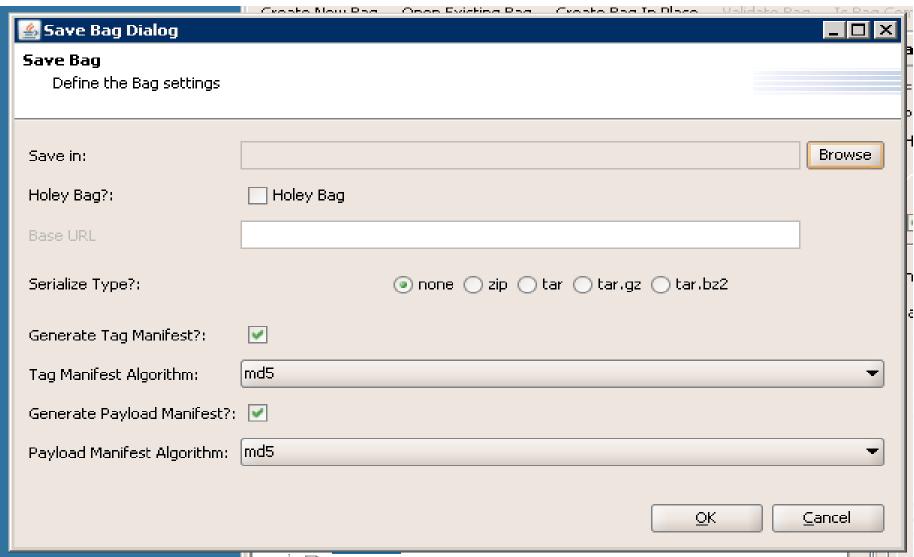
#### **5.** Tag Manifest File

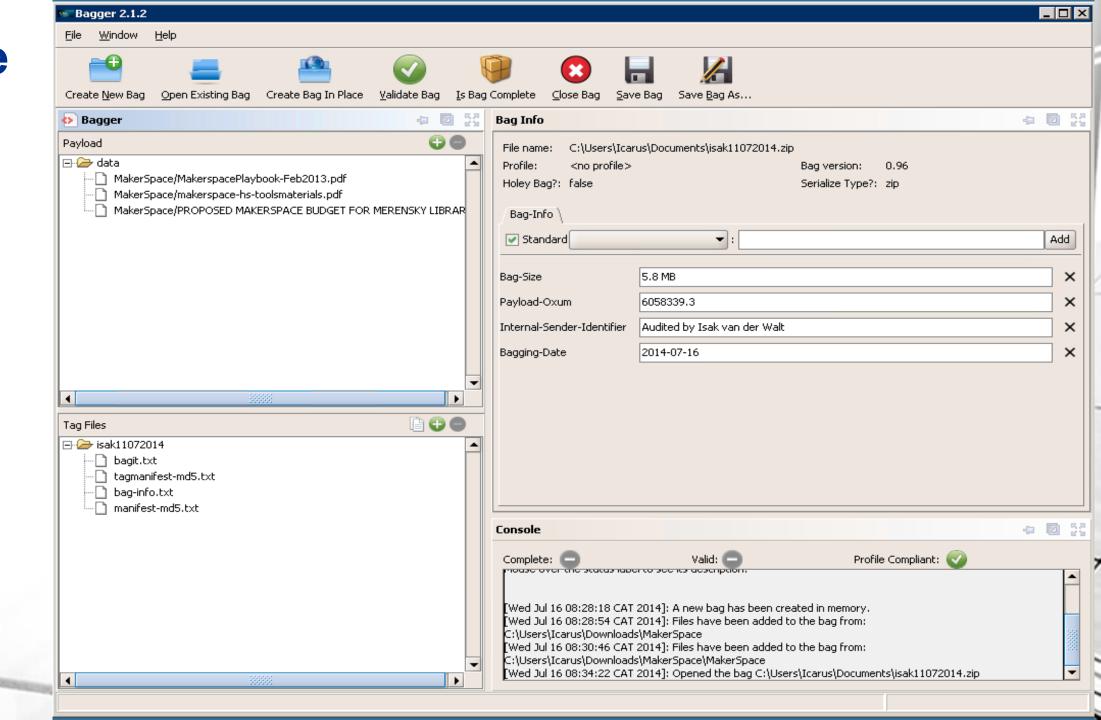
Contains checksums to verify the above mentioned txt files











tagmanifest-md5.txt

Text Document

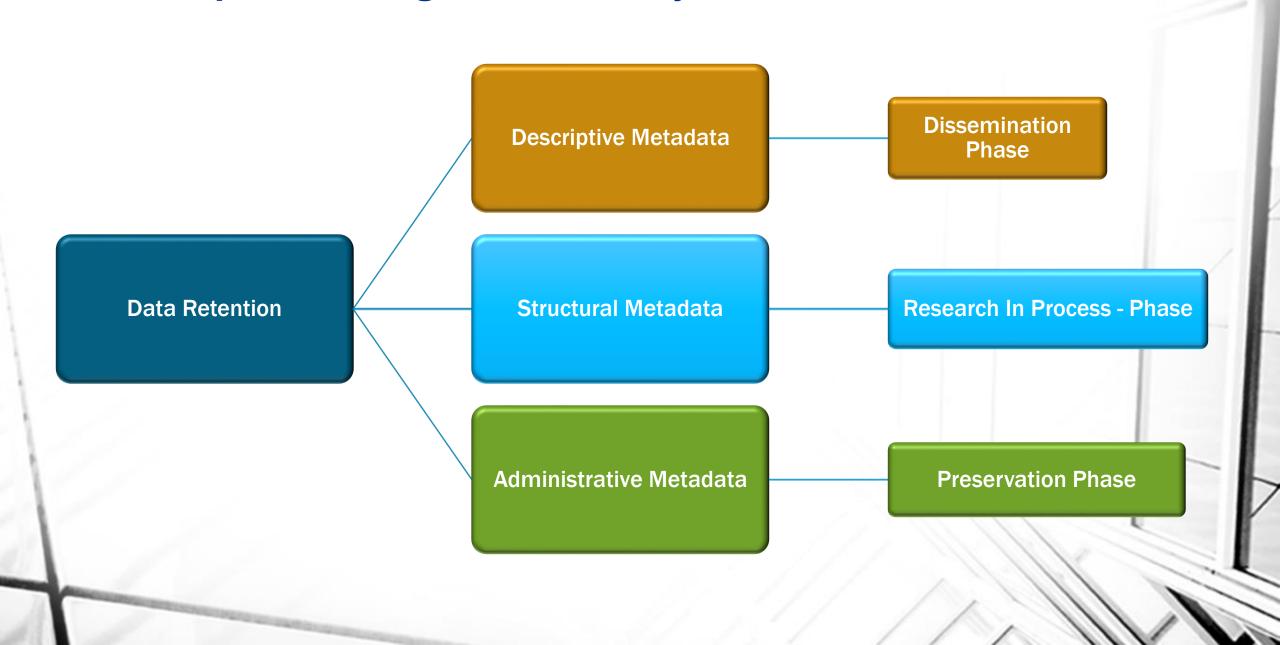
Documents library Arrange by: Folder 🔻 Includes: 1 location Date modified Type + Size Name EasyNetMonitor 11/5/2013 9:25 AM File folder 🛺 recover File folder 11/21/2012 1:34 PM isak11072014.zip 7/16/2014 8:34 AM Compressed (zipped) Fol... 5,561 KB Remote Desktop Connec... 0 KB 12/20/2012 8:09 AM pgadmin.log 4/11/2013 10:15 AM Text Document 2 KB File folder data bag-info.txt 1 KB No 1 KB 6% 7/16/2014 8:34 AM Text Document Text Document bagit.txt 1 KB No 1 KB 0% 7/16/2014 8:34 AM manifest-md5.txt Text Document 1 KB No 26% 7/16/2014 8:34 AM 1 KB

1 KB No

7/16/2014 8:34 AM

1 KB 23%

### **Metadata Captured During The Data Lifecycle**



**Descriptive Metadata** 

describes a resource for purposes such as discovery and identification. It can include elements such as title, abstract, author, and keywords.

**Structural Metadata** 

Structural metadata describes the physical and/or logical structure of digital resources

Administrative Metadata

Administrative metadata often captures the context necessary to understand information resources, such as creation or acquisition of the data, rights management, and disposition.

### **Levels of digital preservation**

**Level 1 – Protect Your Data** 

**Level 2 - Know Your Data** 

**Level 3 - Monitor Your Data** 

**Level 4 - Repair Your Data** 

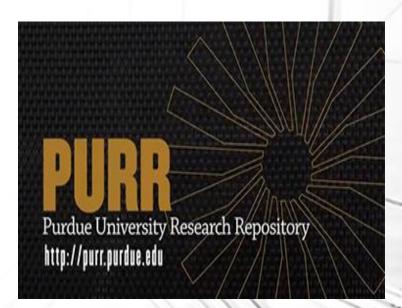
	Levels of Digital Preserv Level 1 (Protect	Level 2 (Know your	Level 3 (Monitor your	Level 4 (Repair your
	your data)	data)	data)	data)
Storage and Geographic Location	Two complete copies that are not collocated     For data on heterogeneous media (optical discs, hard drives, etc.) get the content off the medium and into your storage system	At least three complete copies     At least one copy in a different geographic location     Document your storage system(s) and storage media and what you need to use them	At least one copy in a geographic location with a different disaster threat     Obsolescence monitoring process for your storage system(s) and media	At least three copies in geographic locations with different disaster threats     Have a comprehensive plan in place that will keep files and metadata on currently accessible media or systems
File Fixity and Data Integrity	Check file fixity on ingest if it has been provided with the content     Create fixity info if it wasn't provided with the content	Check fixity on all ingests     Use write-blockers when working with original media     Virus-check high risk content	- Check fixity of content at fixed intervals - Maintain logs of fixity info; supply audit on demand - Ability to detect corrupt data - Virus-check all content	- Check fixity of all content in response to specific events or activities - Ability to replace/repair corrupted data - Ensure no one person has write access to all copies
Information Security	Identify who has read, write, move and delete authorization to individual files     Restrict who has those authorizations to individual files	- Document access restrictions for content	Maintain logs of who performed what actions on files, including deletions and preservation actions	- Perform audit of logs
Metadata	Inventory of content and its storage location     Ensure backup and non-collocation of inventory	Store administrative metadata     Store transformative metadata and log events	- Store standard technical and descriptive metadata	- Store standard preservation metadata
File Formats	- When you can give input into the creation of digital files encourage use of a limited set of known open formats and codecs	- Inventory of file formats in use	Monitor file format obsolescence issues	- Perform format migrations, emulation and similar activities as needed

## **Further Development**

Identify a Campus-wide database / repository for the publishing of open access data sets

e.g. Dspace, Fedora, Purr





# **Further Development**

- Investigation and development of Data Publishing Platform
  - Fedora (DuraSpace Organization)
- Creation of DMP (data management planning) tool
- Automatization of certain processes

#### **Hurdles**

- IT infrastructure support
- Understanding of the concept and processes

### References

- Alfresco NASA Langley Research Center Case Study. [Online] available at <a href="http://www.alfresco.com/customers/nasa-langley-research-center">http://www.alfresco.com/customers/nasa-langley-research-center</a> (Accessed 19 November 2014).
- Alfresco KLM Case Study. [Online] available at <a href="http://www.alfresco.com/customers/klm">http://www.alfresco.com/customers/klm</a> (Accessed 19 November 2014).
- CORTI, L. et al. 2014. *Managing and sharing research data: a guide to good practice.* Los Angeles: SAGE.
- Data Management Planning Tool (DMPTool). Oakland, CA: University of California Curation Center of the California Digital Library, 2014. [Online] available at <a href="https://dmptool.org/">https://dmptool.org/</a> (Accessed 24 September 2014).
- DE WAARD, A. AND ROTMAN, D. AND LAURUHN, M. 2014. Research data management at institutions: part 1: visions. *Elsevier Library Connect*, 6 February 2014. [Online] available at <a href="http://libraryconnect.elsevier.com/articles/2014-02/research-data-management-institutions-part-1-visions">http://libraryconnect.elsevier.com/articles/2014-02/research-data-management-institutions-part-1-visions</a> (Accessed 5 October 2014)

### References

- DMPonline tool. Edinburgh, UK: Digital Curation Centre, 2014. [Online] available at <a href="https://dmponline.dcc.ac.uk/">https://dmponline.dcc.ac.uk/</a> (Accessed 22 September 2014).
- PIENAAR, H. AND VAN DEVENTER M. 2009. To VRE Or Not to VRE?: Do South African Malaria Researchers Need a Virtual Research Environment? **Ariadne**, Issue 59. [Online] available at <a href="http://www.ariadne.ac.uk/issue59/pienaar-vandeventer/">http://www.ariadne.ac.uk/issue59/pienaar-vandeventer/</a> (Accessed 13 November 2014).
- UK DATA ARCHIVE. 2014. Research Data Lifecycle. Colchester
   Essex: UK Data Archive, University of Essex. [Online] available at <a href="http://www.data-archive.ac.uk/create-manage/life-cycle">http://www.data-archive.ac.uk/create-manage/life-cycle</a> (Accessed 13 November 2014)
- What is Enterprise Content Management (ECM)? 2010. Silver Spring. MD: AIIM (Association for Information and Image Management). [Online] available at <a href="http://www.aiim.org/What-is-ECM-Enterprise-Content-Management.aspx">http://www.aiim.org/What-is-ECM-Enterprise-Content-Management.aspx</a> (Accessed 20 September, 2010)
- Table 1: Version of the levels of preservation NDSA Levels of Preservation. [Online] available at <a href="http://www.digitalpreservation.gov/ndsa/activities/levels.html">http://www.digitalpreservation.gov/ndsa/activities/levels.html</a> (Accessed 19 November 2014)



# **Thank You**

